

ProCare® Service

SONOPET Ultrasonic Aspirator delivers optimal flexibility for you, your team and your patients. Keep your SONOPET System working at its peak with ProCare Service.

ProCare Service maximizes performance and reliability with preventive maintenance and fixed service and replacement costs. ProCare can provide significant savings over the life of your SONOPET System. It's a smart, powerful way to protect your investment and manage your budget.

Handpiece

Ultrasonic handpieces are high-tech, precision instruments that can be damaged if improperly assembled, cleaned or disassembled. ProCare Service replaces damaged handpieces at no cost to you—no questions asked.

Console

ProCare Service keeps your console running smoothly with comprehensive annual preventive maintenance. When there's a problem, ProCare reduces downtime with free next-day loaners and prioritized repairs.



ProCare Service advantages

Handpiece and foot pedal

Included

| | |
|--|---|
| Annual preventive maintenance | ✓ |
| Next-day replacement of any handpiece requiring service | ✓ |
| Next-day replacement of any foot pedal requiring service | ✓ |
| Free replacement shipping | ✓ |

Console

Included

| | |
|----------------------------------|---|
| Annual preventive maintenance | ✓ |
| Original components from Stryker | ✓ |
| Labor and travel costs | ✓ |
| Free next-day loaners | ✓ |
| Free loaner and repair shipping | ✓ |

Additional benefits

Included

| | |
|---|---|
| Total fixed service and replacement costs | ✓ |
| No repair and replacement purchase orders | ✓ |
| Prioritized repairs | ✓ |
| Flexible payment options | ✓ |
| Dedicated service call center | ✓ |



Performance begins with ProCare Service

Annual preventive maintenance is the foundation of your ProCare Service protection. Our expert technicians will keep your SONOPET System running at peak efficiency. And when your SONOPET needs to be inspected, upgraded or repaired, we'll ship free replacements or loaners overnight—at no cost to you.

ProCare Service preventive maintenance protects you from:

- Failure in the operating room
- Surgeon irritation
- Staff frustration and stress
- Risk to patients and staff



Preventive maintenance checklist

Included

| | |
|--|---|
| Electrical safety inspections | ✓ |
| Inspection of system to new specifications | ✓ |
| Irrigation flow | ✓ |
| Aspiration | ✓ |
| Calibration verification | ✓ |
| Pump performance (audible) | ✓ |
| Handpiece cannula inspection | ✓ |
| Handpiece frequency | ✓ |
| Waveform | ✓ |
| Suction integrity | ✓ |
| Irrigation flow path | ✓ |
| Proper default settings | ✓ |
| Standby feature verification | ✓ |
| Interlock verification | ✓ |

Dedicated ProCare Service Representatives

Stryker's Service Center

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Neuro Spine ENT

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