



Reimbursement **helpline information**

Stryker's reimbursement helpline staff can assist with the following:

- General coding and reimbursement questions
- Medicare unadjusted national average payment rates¹

Augment® Regenerative Solutions

- Education on Augment pass-through payment billing requirements
- Assistance with preauthorization denials and post service claim denials on an as-needed basis

Cartiva Synthetic Cartilage Implant (SCI)

- Preauthorization assistance for patients whose commercial health insurance plans have non-coverage policies for Cartiva SCI
- Assistance with preauthorization denials and post service claim denials for any commercial payor on an as-needed basis



Stryker's reimbursement helpline
800 698 9985 option 2

Fax: 949 449 8699
Email: orthoreimbursement@stryker.com
9 a.m.–5 p.m. CT, Monday through Friday
(except holidays and unexpected closures)

References:

1. Reimbursement rates are predetermined by individual contracts between providers and payors. The helpline staff is not able to confirm the contracted or reimbursable rates on your behalf.

Laws, regulations, and policies concerning reimbursement are complex, subject to change and updated regularly.

Reimbursement, coding, coverage, and payment information is provided for general information only. It is the healthcare provider's responsibility to report the patient diagnosis, the procedures performed, and the products used, consistent with the specific payer's guidelines. Site of service decisions (e.g., inpatient versus outpatient) are based on medical necessity and determined by the physician in consultation with the patient and consistent with any facility guidelines or licensing provisions. Stryker does not assume any responsibility for coding decisions, nor does it recommend codes for specific patient procedures.

Stryker Corporation or its divisions or other corporate affiliated entities own, use or have applied for the following trademarks or service marks: Stryker. All other trademarks are trademarks of their respective owners or holders.

Copyright © 2022 Stryker

Stryker
325 Corporate Drive
Mahwah, NJ 07430
t: 201 831 5000
Stryker.com