



Take the next step

Voice of Customer

EEMEA Mako Voice of Customer

AGENDA

Date:

24-25 September 2025

Time:

18:30 PM (24 September) - 16:30 PM (25 September)

Venue:

Stryker Innovation Center, Dubai, UAE

EEMEA Mako Voice of Customer

AGENDA

1st Day: 24 September, Wednesday

18:00 – 18:30	• Welcome and introduction	All delegates
18:30 – 19:00	• Mako ecosystem and future presentation	All delegates
19:00 – 21:00	• Dinner and discussions	All delegates
21:00	End of Day 1	

2nd Day: 25 September, Thursday

09:00 – 09:15	• Tour of the facility	All delegates
09:15 – 09:35	• Workshop 1: Mako 4 and MICS 3	All delegates
09:35 – 10:15	• General data collection and Mako 4 survey	All delegates
10:15	Coffee Break	
10:30 – 11:30	• Workshop 2: Mako TKA 3.0 – Adv. Primary	All delegates
11:30 – 12:15	• 1-1 Interviews and debriefing and questions	All delegates
12:15	Lunch	
13:00 – 14:00	• Workshop 3: Mako THA 5.0 – Adv. Primary and Revision	All delegates
14:00 – 14:45	• 1-1 Interviews and debriefing and questions	All delegates
14:45	Coffee Break	
15:00 – 15:30	• Medical Education Round Table Discussion	All delegates
15:30 – 16:30	• Wrap-up, Q&A, Keynote	All delegates
16:30	End of Day 2	

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Organisation and Contact information:

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