

# Four Years of Heel Pressure Ulcer Prevention

Debbie Hanna-Bull RN, BScN, MN; Stephen Martin MD FRCS(c); Joan Maclean, OT Reg(Ont)



## INTRODUCTION

Heel pressure ulcers (hPUs) are associated with increased morbidity, decreased quality of life, increased costs, and can lead to increased risk for osteomyelitis and other related complications.<sup>1,2</sup> Evidence-based prevention guidelines have been published, and adopted by our regional 375-bed acute care facility utilizing a comprehensive quality improvement initiative.<sup>3-5</sup> In 2009, 5.8% of patients developed a hPU, ranking heels the number one location for facility acquired PU in our hospital. This poster represents a sustainable QI intervention, which has led to a 72% reduction in facility-acquired hPUs.

## OBJECTIVES

A goal was set in 2009 to decrease facility acquired hPU rates by 25% in the first year, strive for and maintain a 50% decrease in subsequent years, and stay below the Canadian benchmark.

## METHODS

**Business Case Approval:** In 2009 a hPU Prevention Initiative was implemented following acceptance of a Business Case emphasizing the benefit in patient quality of life and cost avoidance.

**Protocol Components:** The staff received in-depth education on the evidence-based rationale behind the need for a hPU prevention protocol and utilization of an effective heel off-loading device\* for those patients meeting the inclusion criteria.

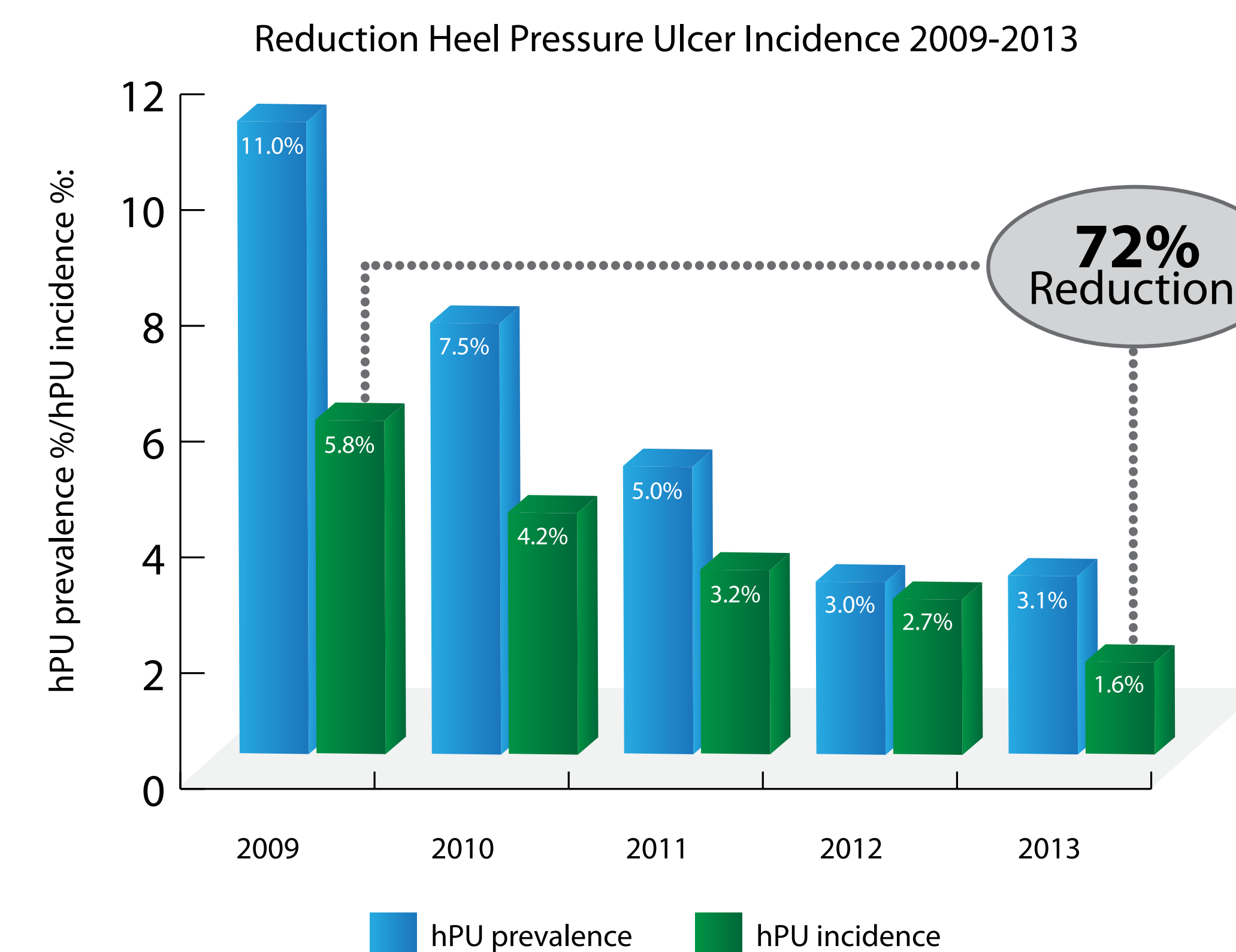
**Inclusion Criteria:** The following inclusion criteria were developed for patients to receive the heel protector:

- Braden score of  $\leq 18$
- Limited patient mobility
- Presence of  $\geq 2$  comorbidities

**Compliance Monitoring:** The team lead conducted continuous monitoring of compliance with the hPU prevention protocol and ensured continual reporting of outcomes to ensure accountability.

## RESULTS

On average over the 4-years, 45% of the inpatients met the inclusion criteria and of those only 36% of the patients used the heel off-loading device. One-year after the hPU Prevention Initiative was implemented facility acquired hPU's decreased by 28%. The figure demonstrates the continual decrease in hPU incidence through 2013, resulting in an overall 72% decrease.



## REFERENCES

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