

COVID-19 update

March 20, 2020

Dear valued customer,

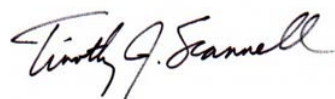
People are at the heart of what we do. Coronavirus (COVID-19) doesn't change that. That's why we are working around the world to put people first and deliver on our mission to make healthcare better. We've been closely tracking the impact of COVID-19 since it was first reported and continue to take action to protect our employees, customers and communities. We're also incredibly focused on meeting your service and supply needs so you can focus on taking care of patients.

Here is our commitment to you:

- We recognize that you may need us to serve you differently. Our sales and service organizations remain dedicated to supporting you. We will respect the requests and policies established by your offices, hospital facilities, regulatory bodies and governmental authorities.
- We understand that maintaining product supply is more important than ever. We are focused on maintaining product availability and will update you if anything changes.
- We believe the best way to protect people is to reduce exposure. We are embracing opportunities to do that through work at home policies, travel restrictions and virtual education programs. We will find new, creative ways to engage and support you.
- We know that communication is critical. We have created a dedicated COVID-19 resource center at [Stryker.com/COVID19](https://www.stryker.com/COVID19). We will keep this center updated with information based on feedback about what is important to you.

We appreciate all you are doing for your patients and the communities you serve. Our team around the world is ready to help. Please reach out to your Stryker representative with any questions or requirements.

Sincerely,



Timothy J. Scannell
President and Chief Operating Officer