

# **Vocera**

Clinical communication  
and workflow platform



# Imagine a world...

Imagine a world where care team members can find the people and information they need, when and where they need it.

There would be less of what makes patient care harder: searching directories to find people; page-and-wait phone tag; having to check the electronic medical record (EMR) for critical information again and again; distractions from alarms and notifications.



There would be a focus on what supports the work of patient care: connectedness with patients and other team members; responsiveness to changes in patient status; an ability to stay focused on critical care tasks.

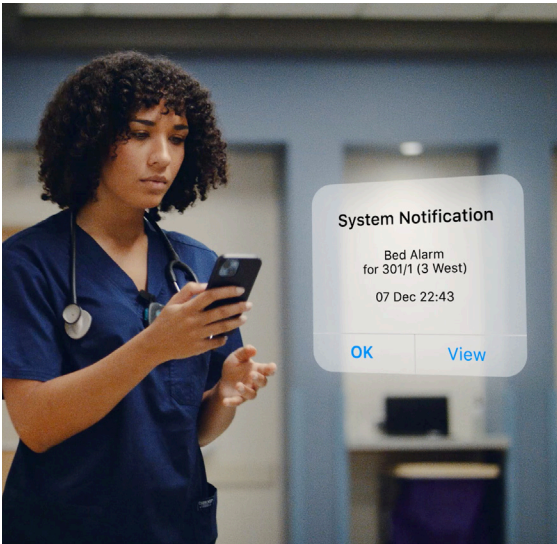
**You don't need to imagine.**  
**This world is here -**  
**supported by our enterprise workflow platform.**

# Vocera Platform Overview

Our enterprise workflow platform includes communication devices and software integrated with our middleware - Engage. Engage, often referred to as a rules engine, can be configured to filter out unnecessary alarms and to send notifications with context to the right person at the right time.

Via Engage, the platform supports interoperability with your clinical\* and operational systems so that you can:

- Collaborate quickly and effectively
- Receive relevant information to inform care
- Manage clinical workflows around the patient

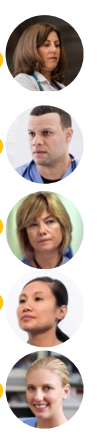


## Systems and Devices

EMR  
(Electronic Medical Record)\*  
Nurse Call  
Patient Monitoring\*  
Medical Device\*



## Care Team



Consultant  
Nurse  
NUM  
Transport  
House Keeping

● Data ● Voice, messaging, alarms, notifications

### Workflow Engine

Apply one or more rules to route, escalate and prioritise communications and notifications with patient context

### Platform Interoperability

Connect information from many clinical\* and operational systems used in hospitals - 150 + in total

### Dynamic Master Directory

Locate people quickly across geographies using name, role and group

### Device Flexibility

Choose the device that fits workflows and needs for each role

### Voice-Driven Experience

Communicate fast and easily with hands-free options using 100 + voice commands to communicate



## Hands-free, wearable devices

### Featuring the Sync Badge

#### Hands-on patient care needs hands-free communication

Hands-on patient care is unpredictable - change is constant and teamwork is essential. Whether you need to call a code, call for equipment or call for help, you should always feel connected to the people you rely on. When your hands are on the patient – especially if you're wearing PPE – unlocking a smartphone, logging into an app and searching for a name in a directory might not be an option.

#### Communication should fit the way you work

Inspired by nurses and designed for fast, reliable collaboration, the Sync Badge is a hands-free, wearable communication device that helps support workflow efficiency in dynamic, hands-on patient care environments.



#### Communicate as easily as you speak

Say, "Okay Vocera" to wake up the Sync Badge and use voice commands to reach contacts by name, role, group or extension. For additional privacy, hold the Sync Badge to your ear, and it automatically switches to handset mode.

#### See and do the most important things first

An intuitive inbox organises new messages, seen messages and calls, helping you to act promptly on communications and easily access previously viewed items.

#### Let the alarms and notifications you need come to you

Receive alarms, critical lab results, STAT order notifications and more through integration with Stryker's Vocera Engage middleware.\*

#### Summon help at the press of a button

Press the dedicated panic button in a moment of threat to quickly request a response or security team. In a less emergent situation, use voice commands to broadcast to nearby colleagues for assistance.

#### Reach the entire care team seamlessly

Communicate with team members across units and roles whether they use a hands-free, wearable device; a smartphone; a VoIP or landline phone; or a pager.

## The right device at the right time

### Choose the device that suits your role and workflow



#### Sync Badge

Navigate intuitively and see what's most important with colour coding and a three-section inbox.



#### Smartbadge

Type text messages and view patient\*, event and care team context with notifications on the ample touchscreen.



#### Minibadge

Triage urgency of events, call for help and more without needing to use your hands.

### Communicate using tailored workflows

Receive the communications and notifications you need, ensuring important information reaches the right recipient. Vocera Engage, our workflow engine, allows filtering, routing, escalation and prioritisation of communication, alerts\* and alarm notifications. Notification delivery is enabled by integration with your systems, according to rules set by your organisation.

### Use data to refine workflows

Get insights for managing communication workflows, providing visibility to all communication traffic going through the workflow platform. **Vocera Analytics** offers a broad selection of intuitive dashboards and reports that enable clinical and IT users to quickly find the information they need to help support improving operational and clinical efficiencies.



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\*Vocera Engage, the workflow engine, includes Engage Medical Device Alarm Notification (EMDAN), which is not available for purchase by the general public. Vocera Engage enables filtering, routing, escalation, and prioritisation of alarm and event notifications that clinicians receive on their device of choice. Minibadge not available with Engage Medical Device Alarm Notification (EMDAN).

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