Vocera Ease Facility Scheduler

Course Description

The Vocera Ease application provides hospitals with the means to communicate in a convenient and secure way. The Vocera Ease application provides an important bridge between the care team and families by sending one-way messages, photos, and videos. It integrates into workflows, reduces calls, makes it easy for loved ones to provide feedback, and calms anxiety.

Vocera Ease Facility Scheduler can register a patient in Vocera Ease and send limited Vocera Ease premade messages via the Vocera Ease web portal. This course will cover how Vocera Ease works, how to register a patient into Vocera Ease, how to send Vocera Ease pre-made messages, and how to contact the Vocera Ease support line. This training takes approximately 10 minutes to complete.

Course Objectives

By the end of the course, you should be able to:

- Contact Vocera Ease support with any questions or concerns
- Determine when a patient, family member, or loved one is overdue for a Vocera Ease message
- Describe how to send a Vocera Ease update via the desktop portal
- Describe the registration process for admitting a patient into Vocera Ease