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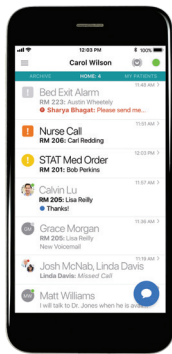# **Vocera** Vina® smartphone app

Help optimize patient safety by enabling clinicians to see the most important communications first in an intuitive, customizable experience

See your top priorities at the top with Vina.

The hospital environment is complex and constantly changing.

Physicians strive to give concentrated focus to each patient in each moment so they can most effectively make the decisions they are uniquely trained to make. In between, they triage a stream of communication, determining which information is most important and the next action to take.

Nurses need to have eyes and ears everywhere. If a patient's status declines, a nurse needs to know right away. Sometimes nurses need to focus uninterrupted, such as when they're administering medication or performing critical procedures. Often, they need to communicate in an instant with no time to wait or to waste.

Patient care happens second by second. That's why patient safety depends on a communication system that is flexible and dynamic, with communication software that allows clinicians to make intervention decisions in near-real time and communicate instantly.

Find people quickly and communicate faster

Vocera Vina is part of the Vocera Platform – a flexible and agile infrastructure that can route communications and notifications between people and systems exactly when and how they're needed. The Platform is what makes it possible to locate people quickly, collaborate productively and reduce the noise, using the device that fits your workflow. It's what allows meaningful, actionable information to flow between people and systems and be received when, where and how it's needed, to keep the patient at the center of care.

Easily triage the importance of incoming communication and form a meaningful picture of a situation quickly
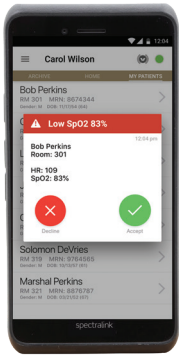
The Vocera Engage intelligent workflow engine routes communications and alert and alarm notifications, working in concert with the Dynamic Master Directory and your clinical and operational systems.* Engage includes Engage Medical Device Alarm Notification (EMDAN), FDA 510(K)-cleared middleware, to deliver secondary alarm and event notifications. It enables more than 150 integrations with clinical and operational systems.

Delivery of prioritized notifications is enabled by interoperability with the clinical and operational systems you use and according to rules set by your organization. Rules are based on one or more configurable variables such as the patient's condition and the recipient's role, location and availability.

Ranking within Vina is determined by whether a communication is an alert notification with urgent, high, or medium priority, a patient-related alert or conversation, a message that requires acknowledgment or has normal priority, or a message someone has responded to or read.

Relevant contextual information such as demographics, vital signs, fall risk score, lab values, nurse-call information and other data, such as sepsis risk indicators, can be attached to the profile of a patient who is the subject of a notification, message or phone call.
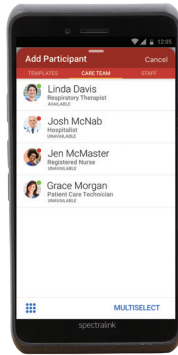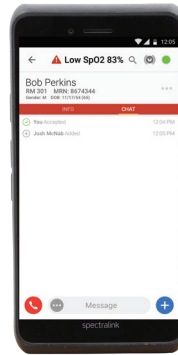
Receive alarm notifications with contextual patient information from multiple systems.
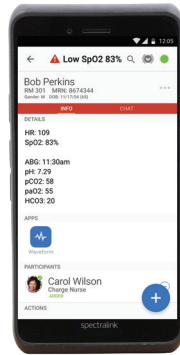
Access additional patient details from within a conversation or alarm notification.

View and add care team members.

Enable the whole care team to see the history of communication about the patient or event within a single conversational thread.

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For more information, visit **vocera.com**, email **info@vocera.com** or call **+1 888 9VOCERA**

Find people quickly, even across a geographically dispersed organization

Access a unified directory encompassing your whole healthcare system. Navigate intuitively or use voice commands to call by saying the name, role, or group of whom you want to reach from anywhere in the application. The Vocera Platform understands more than 100 voice commands.

Help enable uninterrupted focus on critical patient-care activities

Divert calls into voicemail or allow incoming calls and alert notifications to automatically escalate to other people or groups. When a matter is truly urgent, a caller can break through "Do Not Disturb" mode. If the intended recipient of a communication or notification isn't available, the Vocera Platform knows who the next person is in the escalation path.

See the full history of calls, messages, alerts and alarms pertaining to a patient or event, linked within a single conversational thread

Help to offload the need to retrieve, retain, and record information and strengthen the integrity of the information chain.

Drive accountability and responsibility with an audit trail for messages

Enable a sender to request that a recipient acknowledge receipt. One tap says, "Got it" and the communication loop is closed.

Receive calls with patient or event context automatically included to help triage the importance of incoming communication.*

*Filtering, routing, escalation and prioritization of notifications are based on your facility's protocols.