stryker

ProCuity and Vocera Engage

Connected to help drive
safer care and better outcomes

Our most innovative
bed solution

ProCuity® is Stryker's safest and most versatile bed solution – a connected bed for nearly all patient care environments. Loaded with advanced wireless technologies, ProCuity helps hospitals improve workflow efficiency and strengthen fall prevention protocols.

iBed® Wireless
Sending bed data

iBed Wireless enables bed notifications to be sent remotely to Vocera Engage, Stryker iBed applications and most hospital information systems. Notifications include:

- Bed exit alarms: ProCuity's Adaptive Bed Alarm technology detects a patient moving or exiting from the bed and sends highly accurate alarms with respect to the patient's position in relation to the side rail configuration.
- iBed Watch* alerts: The iBed Watch monitoring system detects modifications to safe bed configuration settings.

Other bed status data points:

- Brake
- Siderail position
- Patient occupied
- Head of bed angle
- Bed height
- Mattress data

*Also applicable to iBed Awareness, the legacy bed monitoring system on S3 model beds
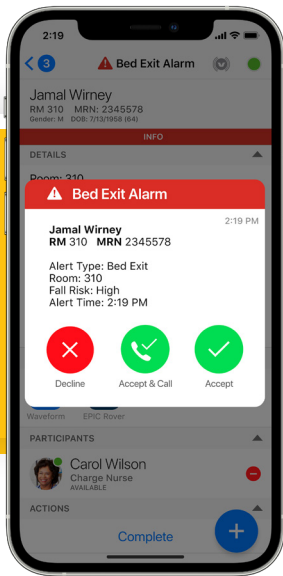
Intelligently route actionable bed exit and status alerts to mobile care teams.

Vocera smartphone app with
Bed exit alarm notification

When a ProCuity bed is integrated with the Vocera Engage intelligent workflow engine, the appropriate care team members are notified almost instantly on their mobile device or desktop when a bed exit or protocol alerts is triggered – even if they're out of range of the bed alarm. Vocera Engage helps reduce alarm fatigue and strengthen patient safety by enabling clinicians to receive only actionable notifications, and to monitor bed status and configuration wherever they are in the facility.

ProCuity + Vocera Engage custom workflows can help address many top concerns in the healthcare setting.

Smartbadge

Vocera Engage

filtering, routing, prioritizing, escalating

As Vocera Engage receives notification from ProCuity, it takes care team information from the facility's master directory, and patient context such as fall risk from the patient's electronic health record (EHR). Engage aggregates all this information and delivers notifications at the right priority level to the appropriate care team members on their mobile device or desktop, in near-real time.

Vocera Engage allows your organization to set rules for filtering, routing and delivering secondary alarm and event notifications.

- Number of caregivers in an escalation path
- Care team roles for each escalation
- Time between escalations
- And more

Customer Support Services

Technical Support

Our Technical Support comprises a team of professionals available to help with your iBed Wireless needs. Contact via phone at 1 800 STRYKER or email at medicaltechnicalsupport@stryker.com.

Stryker's ProCare Services

Every day, you count on your medical equipment to perform at its best. With ProCare Services, our people help to ensure your equipment is ready to perform when it's needed and make it easier to get the most from your investment. When an issue arises, we promise that we'll work to solve it — performing repairs quickly and correctly in accordance with the terms of the ProCare services agreement. ProCare isn't just a service program. It's a partnership you can count on to give you one less thing to worry about, and one more reason to feel confident you're doing all you can for your clinicians, staff and patients.

All ProCare agreements provide:

- Stryker-authorized service representative
- Stryker-direct factory parts
- Two-hour callback response time
- Fixed service costs up front
- Increased uptime
- 24-72 hour equipment turnaround time**
- Access to the SEM application***

**Based on the provisions of the Service Agreement and the location of the product.

***Access to the SEM application is included in ProCare agreements for iBed Wireless users only.

Flex Financial Program

Our financial programs provide a range of smart alternatives designed to fit your organization's needs. We offer flexibility beyond a cash purchase with payment structures that can be customized to meet budgetary needs and help to build long-term financial stability. Contact your account manager for more information.

Let's connect

Discover how you can help enable fall prevention, reduce alarm fatigue, and simplify workflows by extending the reach of ProCuity's advanced fall prevention technology with Vocera Engage.