1. Through Stryker’s Financial Guarantee program, we promise you’ll see a 50% reduction in bed-related falls occurring on Stryker beds equipped with iBed Wireless technology. Facility must meet eligibility requirements as outlined in the iBed Wireless Fall Reduction Agreement. If a reduction of 50% of bed-related falls is not recognized after one full year (based on the Guarantee Commencement Date) of product use by the facility, Stryker will refund a portion of the on-bed wireless components.

2. No PHI information is transmitted.

*When combining the proper processes and technologies to help reduce risk of bed related falls.

Connected solutions

Customer Support Services

Technical Support
Our Technical Support comprises a team of professionals available to help with your iBed Wireless needs. Contact via phone at 1-800-STRYKER or email at medicaltechnicalsupport@stryker.com.

Stryker’s ProCare Services
Every day, you count on your medical equipment to perform at its best. With ProCare Services, our people help to ensure your equipment is ready to perform when it’s needed and make it easier to get the most from your investment. When an issue arises, we promise that we’ll work to solve it — performing repairs quickly and correctly in accordance with the terms of the ProCare services agreement.

ProCare isn’t just a service program. It’s a partnership you can count on to give you one less thing to worry about, and one more reason to feel confident you’re doing all you can for your clinicians, staff and patients.

All ProCare agreements provide:

• Stryker-authorized service representation
• Stryker-direct factory parts
• Ten-hour callback response time
• Fixed service costs up front
• Increased uptime
• 24-72 hour equipment turnaround time**
• Access to the SEM application***

**Based on the provisions of the Service Agreement and the location of the product.
***Access to the SEM application is included in ProCare agreements for iBed Wireless users only.

Flex Financial Program
Our financial programs provide a range of smart alternatives designed to fit your organization’s needs. We offer flexibility beyond a cash purchase with payment structures that can be customized to meet budgetary needs and help to build long-term financial stability. Contact your account manager for more information.

Innovations that empower outcomes
Common integration partners
- Vocera Engage
- Rauland
- Ascom
- Cerner
- Capsule
- West-Com
- Meditech
- Medisign

Secure Connect
Serving as a cable-free nurse call solution and a bed locator, Secure Connect automatically pairs with ProCuity using both Bluetooth and infrared technologies.

3rd party applications
Interoperable for data integrations with dozens of 3rd party partner companies in various markets including electronic health records (EHR), nurse call, dashboards, mobile communication, etc. ProCuity has over 800 data points available via our exclusive iBed Wireless system.

Smart Equipment Management (SEM)
This cloud-based application offers remote visibility to key maintenance data including bed location, operational status for service, and diagnostic error codes.

Important data delivered to you
- Bed exit (set/not set)
- Bed exit alarming
- Siderail positions
- Patient weight
- Head of bed angle
- Low height (yes/no)
- Brake set (yes/no)
- Surface data
- And much more...

Bed Vision
A clinical dashboard that pulls full risk score from the EHR and associates it with hospital protocols. Bed Vision allows caregivers remote visibility to whether patients’ beds are compliant with hospital fall prevention protocols.

Work smarter not harder
Available on our ProCuity bed series, S3 MedSurg Bed and iTouch Critical Care Bed, iBed Wireless is compatible with most information management systems, allowing your facility to build a custom solution and maximizes current investments. It offers solutions for advanced fall prevention*, to help simplify workflows, and supports data-driven care decisions.

*Available on select models.

Connected and confident care at your fingertips
With nurses caring for more patients at a time than ever before, demands on them have only increased. Our connected bed solutions were designed to help prevent patient falls, simplify workflows and keep patients safe. We can wirelessly communicate bed data and priority alerts to caregivers when they can’t be at the patient’s bedside.

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