

Attachment 4
End User License Agreement
Territory: Singapore

YOU MAY NOT USE VOCERA-PROVIDED SOFTWARE UNLESS YOU AGREE TO THESE PROVISIONS.
BY USING THIS SOFTWARE, YOU AGREE TO ALL OF THESE PROVISIONS.

1. Introduction. This End User License Agreement (“EULA”) sets forth the provisions under which Vocera Communications, Inc., a Stryker company, on behalf of itself and its corporate affiliate(s) (“Vocera”) are willing to grant to End User certain licenses to Software, including Client Software and/or Server Software consisting of such Software as Vocera initially or subsequently provides (e.g., in conjunction with a subsequently acquired Vocera Communications Badge or as an update, upgrade or new product offering, all as detailed in Section 10). “Client Software” is Vocera-provided software that operates on a Vocera Communications Badge or other client device supported by Vocera (e.g. a smartphone) (“Authorized Client Device”). “Server Software” is Vocera-provided software that operates on server hardware platforms at End User’s site, including both standard and optional components. Defined terms used in this EULA, but not defined herein, are defined in the Supplemental Terms and Conditions in Attachment 2.

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8. Service Monitoring and Analyses. Vocera may (i) compile statistical and other information related to the performance, operation and use of its Products and Services, including any Software, and (ii) use data from your use of the Products and Services in aggregated, de-identified form for security and operations management, to create statistical analyses, and for research and development purposes (clauses (i) and (ii) are collectively referred to as "Service Analyses"). Service Analyses will not incorporate your Confidential Information in a form that could serve to identify you or any individual or any Personal Data and will be stripped of all persistent identifiers (such as device identifiers, IP addresses and cookie IDs). Vocera retains all intellectual property rights in Service Analyses.

9. Audit Rights. Vocera reserves the right, upon prior written notice to End User and during normal business hours, to audit End User's usage of the Software and End User's compliance with the terms of this EULA. End User will cooperate with Vocera and provide requested information relating to End User's usage of the Vocera Software. If Vocera determines as a result of such audit that any fees are due from End User to Vocera under the terms of this EULA, End User shall immediately pay such amounts due and if such amount exceeds ten percent (10%) of the cumulative fees previously paid under this Agreement, End User shall reimburse Vocera for the reasonable cost of such audit.

10. Third-Party Licensors. Certain modules or technology included by Vocera within the Software are provided by Vocera's direct or indirect licensors (respectively, "Licensor Modules" and "Licensors"). Certain requirements imposed by the Licensors are posted at <https://www.stryker.com/us/en/acute-care/vocera/legal/third-party-software.html> and are incorporated herein by reference. Furthermore, Client Software licensed for use with certain Authorized Client Devices is distributed by Vocera through third party "app stores" and is subject to the additional terms specified at the time of download. The Third-Party Software requirements are included for the express benefit of the corresponding Licensors who are third-party beneficiaries of, and entitled to enforce, such provisions. Updates to the

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