

Prime TC Transport chair

Patient transport redefined.

Quality-built for the **journey ahead.**

When it comes to the patient experience, details matter. That is why every touchpoint of the Prime TC Transport Chair is designed to create a comfortable and welcoming environment that speaks volumes to caregivers, patients and their family members. Prime TC has undergone rigorous life cycle testing to ensure that it will stand the test of time. This investment in the well-being of patients and caregivers tells them you care about their comfort and wellbeing – it tells them that they matter.



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Positive experience, **positive outcomes**

In addition to the safety of patients and caregivers, the patient experience is critical to the success of your organisation. Prime TC is designed to help reduce the risk of adverse events like patient falls, while enhancing the patient experience, all in an effort to maximise your reimbursements.

Prime TC continues our legacy of quality and innovation, which is backed by an unprecedented 3-year warranty. To further protect your investment, consider a ProCare agreement that will help ensure your fleet is always running at optimal performance.

Reduce costs, improve cleanability and reduce theft

In the **12 months** following the implementation of the Prime TC Transport Chair, in conjunction with a hospital's increased attention to its transport chair fleet, the hospital experienced **no transport chair related thefts** and incurred **no maintence costs** related to transport chairs.¹

When put through **25 wash cycles**, Prime TC Transport Chair was easier to clean and cleaning was more effective than traditional wheelchair typically found in a hospital setting.²

Stand assist armrests

have a raised and extended touchpoint to encourage nose-over-toes positioning during ingress and egress. Armrests fold back easily for better patient access.

Yellow activation points

intuitively indicate which components are actionable for caregivers and family members. In addition, parts are movable, but not removable, to help reduce the likelihood of lost or stolen components.

Customer support services

Technical support

Stryker technical support comprises a team of professionals available to help with your Prime TC needs. Contact via phone at 1 800 667 558 or email at ssptechservices@stryker.com.

ProCare service from Stryker

Product reliability is just the beginning of the Stryker commitment to lifetime customer satisfaction. Stryker utilises advanced metrics to ensure equipment uptime and assist customers in achieving their patient and caregiver goals.

ProCare service solutions are customisable and scalable to any budget. All ProCare offerings are supported by our talented factory-trained Stryker technicians, ensuring all equipment and documentation is maintained to the highest standards.

All ProCare agreements provide:

- Stryker-authorised service representative
- Stryker-direct factory parts
- Two-hour callback response time
- Fixed service costs up front
- Increased uptime
- 24-72 hour equipment turnaround time*

*Based on the provisions of the Service Agreement and the location of the product.

Flex financial program

Our financial programs provide a range of smart alternatives designed to fit your organisation's needs. We offer flexibility beyond a cash purchase with payment structures that can be customised to meet budgetary needs and help to build long-term financial stability. Contact your account manager for more information.

A healthcare professional must always rely on his or her own professional clinical judgment when deciding whether to use a particular product when treating a particular patient. Stryker does not dispense medical advice and recommends that healthcare professionals be trained in the use of any particular product before using it.

The information presented is intended to demonstrate the breadth of Stryker product offerings. A healthcare professional must always refer to the package insert, product label and/or instructions for use before using any Stryker product.

Products may not be available in all markets because product availability is subject to the regulatory and/or medical practices in individual markets. Please contact your Stryker representative if you have questions about the availability of Stryker products in your area.

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For more information please contact your local sales representative.

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References

1. Penrose Hospital Eliminates 12-Month Transport Chair Theft and Maintenance Costs, 2015.

2. Prime TC Transport Chair Designed to be Easier to Clean, 2015.

