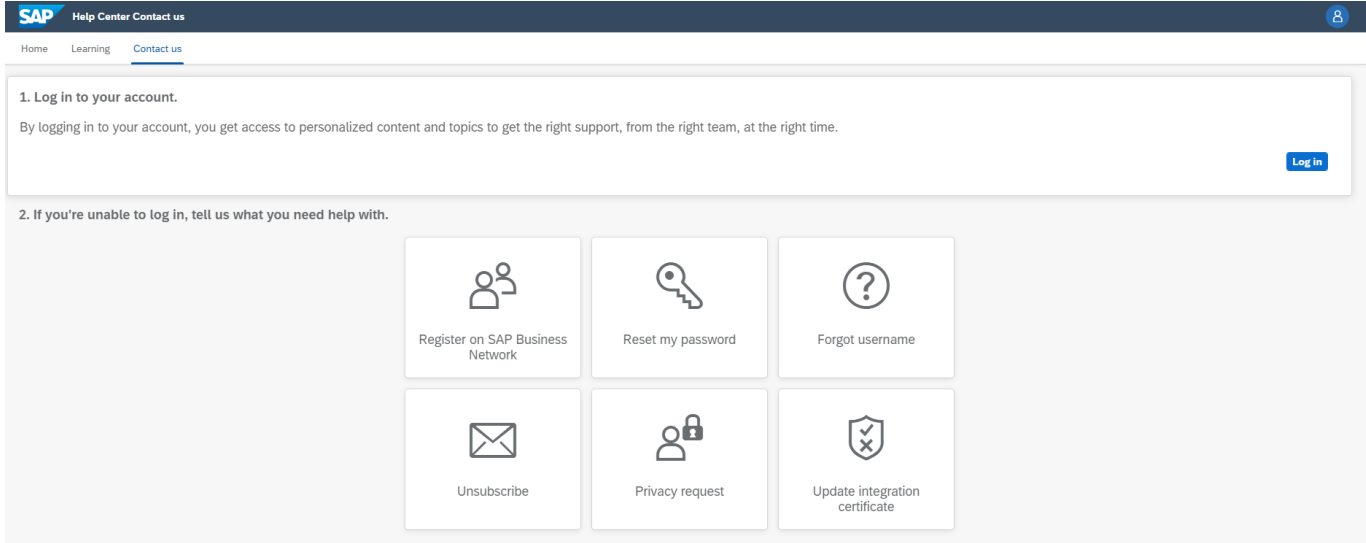# SAP Business Network/Ariba Support

This job aid will walk through where to find help resources when

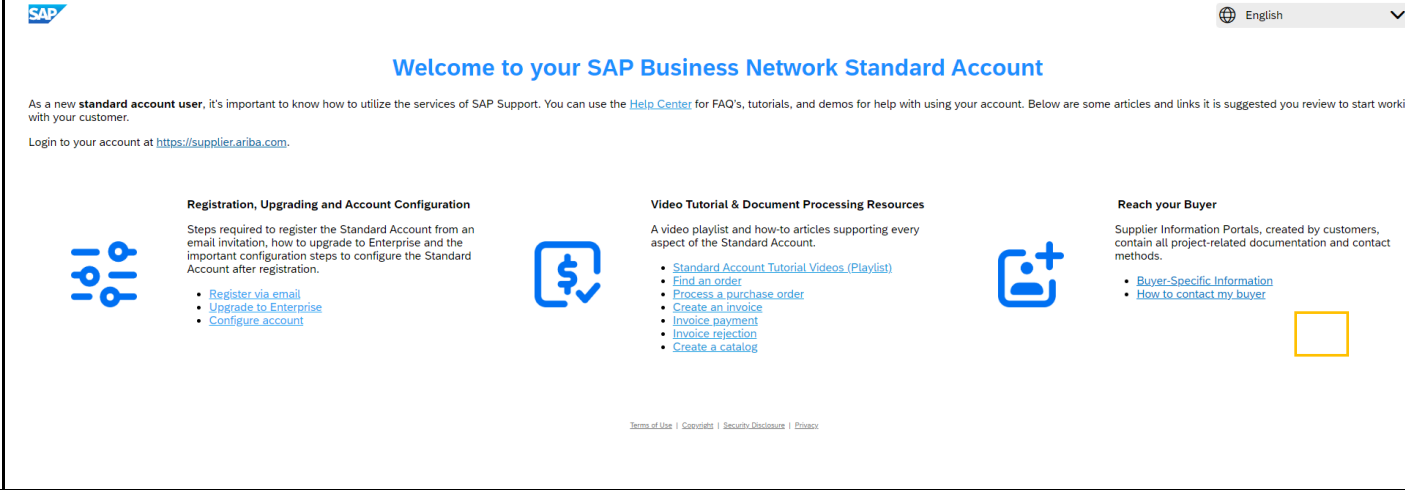| Description	Screenshot
SAP Business Network (Ariba) Support It is important to call out that many issues can be fixed by either refeshing or logging into the portal through a different browser. If this does not solve the problem, here are three areas to seek solutions: **SAP Ariba Help Center** The SAP Ariba Help Center is located at https://helpcenter.ariba.com/index.html?sap-language=en This center provides a forum for frequently asked topics with answers from SAP support staff. They also have resources for learning and contacting them if necessary. By logging in your account from the help center, you will be able to receive personalized content.	

Description	Screenshot
Help for Standard Account Suppliers (all Non Quality Managed Suppliers) The site for Standard Account Specific documents and resources is found at https://support.ariba.com/item/view/183459 This site has many resources regarding account configuration, video tutorials, as well as document processing resources.	
SAP Business Network Supplier Learning If you wish to access SAP provided learning resources, you can find them at https://support.ariba.com/Adapt/SAP_Business_Network_Supplier_Training/#/ The SAP Business Network Supplier Learning portal has many resources for suppliers looking for support. If you are still needing support and cannot find it in the Stryker provided training or the resources above, reach out to your Stryker contact and we can work with you to get the situation resolved.	