



Service from Stryker

Neptune Waste Management System

Cap your repair costs with our proactive solutions to keep your Neptune Waste Management System running at optimal performance. Preventative maintenance and ProCare® coverage are just a couple options we offer to best fit the needs of your facility.

Features & Benefits

- Proactive Care for Neptune Waste Management
- Stryker Authorized Service Technician will perform service and repairs on your Neptune Unit
- Annual Preventative Maintenance Inspections
- Neptune Service Training Course

Neptune Service Training Course

Personnel from your facility may become certified to service your Neptune System by attending the Stryker Neptune Service Training Course. Service on your Neptune Rover and Docking Units will be performed by your certified personnel with service parts being purchased from Stryker Instruments. Courses are offered at Stryker or at your facility.

Benefits of Training Course

- Save money on labor and travel costs
- Avoid unnecessary service calls by having resident knowledge
- Immediate response to service

Attendees will receive

- Neptune operation basics
- Hands on training for:
 - Troubleshooting errors
 - Preventative maintenance
 - Component replacement procedure
- Service Manual
- Certificate of Completion
- Access to all Service Parts
- A Technical Support Line staffed by Stryker Service Technicians