

Navigation Service

Maintain an up to date and efficient O.R. through software upgrades and equipment coverage.



Software Upgrades
Technical Support
Equipment Coverage

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Navigation

Hardware Service Plan

This plan covers your entire Navigation Cart Assembly including Computer, Camera, Monitors, Arms, Cables, and more. Avoid repair and/or replacement costs associated with these components. Also, while covered under the Hardware Service Plan, labor and travel is included for all repair and preventative maintenance visits on your Navigation System.

Hardware Service	Included	Not Included ¹
Replacement Parts and Shipping	✓	
Labor and Travel associated with Repairs	✓	
Annual On-Site Preventative Maintenance Inspection	✓	
Hardware Upgrades		✓

Software Maintenance Plan

Keep your Navigation System running at optimal conditions and ensure it is outfitted with the latest technology with our Software Maintenance Plan. Software Updates will improve the operation of your Software Module. Our Software Upgrades, which integrate the latest surgical software features, will maximize your systems surgical effectiveness and usability. Also ensure that all functions are operating at best possible performance with Operating System Updates. Coverage is available for each individual module.

Software Maintenance	Included	Not Included ¹
Software Upgrades (New Technology for your Module)	✓	
Software Upgrades Installation and Training ²	✓	
Software Updates (Module improvements not adding features)	✓	
Operating System Updates (File management enhancements)	✓	
Hardware Upgrades to accommodate Software Upgrades		✓
Instrumentation Upgrades to accommodate Software Upgrades		✓

Instruments Service Plan

Eliminate unforeseen repair and replacement costs associated with your smart instruments. Also, annually ensure your instruments are operating efficiently with optional mail-in preventative maintenance inspections. Instruments will meet new performance specifications, be repaired, or will be replaced. The Instruments Service Plan is available for all smart instruments.



Instruments Service	Included	Not Included ¹
Parts and Labor costs associated with Repairs	✓	
Replacement Costs for non-repairable Instruments	✓	
Preventative Maintenance Inspections	✓	
Freight for shipping instruments back to customer	✓	
Instrument Upgrades		✓

Important Hardware and Instrument Service Plan Conditions:

In order to qualify for a Hardware or Instrument Service Plan, you must sign-up within your Stryker Navigation System's new product warranty period (the first 12 months after purchase). Systems and Instruments not under warranty may require a site visit or mail-in inspection prior to enrollment in the Service Program. Customer will be responsible for any parts, labor, or travel expenses associated with the inspection and with restoration of the equipment to proper conditions. Please refer to Service Plan Agreement for all Terms and Conditions.

Important Software Maintenance Conditions:

All Software Maintenance Plans must be purchased at the time you acquire the applicable Navigation Software Module. Software Modules not under maintenance must be upgraded to the latest version before Software Maintenance may be purchased. Software Maintenance must be purchased for an initial minimum term of 2 years. Subsequent years may be purchased individually. Please refer to Service Plan Agreement for all Terms and Conditions.

1. Special Discounts on Upgrades will be available for customers under Service Contract.
2. Training is limited to 1 day and must coincide with installation.

The information presented in this brochure is intended to demonstrate the breadth of Stryker product offerings. Always refer to the package insert, product label and/or user instructions before using any Stryker product. Products may not be available in all markets. Product availability is subject to the regulatory or medical practices that govern individual markets. Please contact your Stryker representative if you have questions about the availability of Stryker products in your area.

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