

ProCare

Loan Process

1

As a ProCare Agreement customer you are eligible to receive complimentary loan equipment during the repair process for items sent to the Stryker Service Centre for repair.

2

To receive a loaned item please request one by:

- Email ssptechservices@stryker.com
- Via the toll-free number 1800 667 558

3

The loaned product will be sent to the specific address. By accepting the loaned equipment, you are agreeing to our terms and conditions. For all mains powered loan equipment, please contact Biomedical Engineering to arrange testing prior to use.

4

You will be eligible to use the loan equipment for the period that your item is with Stryker for repair. Once you receive your repaired item you have 14 days to return the loan equipment to the following address.

Service Centre
Stryker
8 Herbert Street
St Leonards NSW 2065

